

SPRING 2020



NEW PERMANENT
WIRRAL HOME
FOR MAGGIE'S

BUILDING WORLD-CLASS
RESEARCH

WELCOME MESSAGE FROM OUR



CHIEF EXEC

Welcome to the Spring 2020 edition of C3, the magazine for our staff, patients, carers and members. In this issue we celebrate the new Clatterbridge Cancer Centre in Liverpool.

This has been many years in development, and a lot of hard work by our teams and our contractors. It is wonderful to see the state-of-the-art building near completion as it will benefit so many patients and complement our networked system of clinics and treatment centres.

We hear from our fantastic team of staff who have been delivering great care to local cancer patients in Halton for the last 10 years; and we describe our increasing clinical research programme as we develop treatments for future patients with one of our patients describing her personal journey to help others.

All of our efforts are supported by The Clatterbridge Cancer Charity team who organised a fundraising dog walk. Apart from the weather, it was great fun as many of our patients, supporters and of course their lovely pets enjoyed making new friends.

I hope you enjoy reading this issue of C3.

Best wishes,
Liz Bishop, Chief Executive



4988 one tonne blocks of reinforced concrete have been used to form the walls of the radiotherapy treatment rooms; this ensures no one outside of the room is exposed to the radiation.



© BDP

The **radiotherapy department** on the ground floor opens onto a winter garden offering patients an outdoor space; the internal atrium helps flood this department with natural light.



© BDP

The **main atrium** reception area will be a multi-use space for patient information and support including a complementary therapy room.

TAKE A LOOK AROUND LIVERPOOL'S FIRST CANCER HOSPITAL

Work at our new 11 floor specialist cancer hospital in Liverpool is almost complete. Our construction partner Laing O'Rourke has their team of skilled tradespeople working tirelessly to open in June 2020.

Here are a few facts about the new hospital...



© BDP



© BDP

All **inpatient beds** will move from Clatterbridge in Wirral and from the Haemato-oncology wards in the Royal Hospital to our new Liverpool hospital. The 110 inpatient rooms are all single accommodation allowing privacy for patients and their families. 106 of the rooms have floor to ceiling windows allowing natural light to flow through.



© Nick Caville

The **building's exterior** is formed with 954 structural glazed units. That's 10,595 (m²) of glass or 1.5 football pitches.



Patient floors 3, 4, 5 and 6 have rooftop courtyards with cityscape views towards the River Mersey for patients and visitors. Floor 7 also has a rooftop courtyard for staff.

BUILDING ON A UNIQUE NETWORK OF SPECIALIST CANCER CARE

One in two UK people will be diagnosed with cancer in their lifetime. Despite advances in treatment it is still one of the top five causes of early death in England and is the highest cause of death in Liverpool.

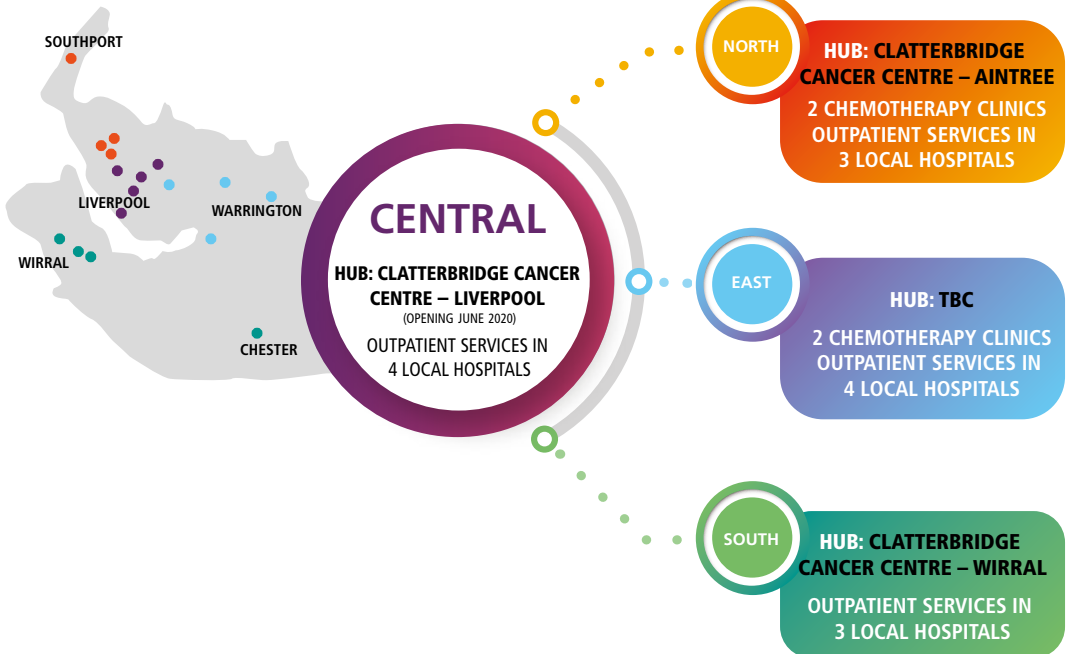
Our plans to expand our locations and open a new hospital in Liverpool city centre will bring care to where it is needed most whilst

maintaining our excellent sites elsewhere. Our outstanding culture of care will be greatly enhanced by the modern state-of-the-art facilities at

Clatterbridge Cancer Centre – Liverpool; building the best possible future for the 2.5 million people we serve across Cheshire & Merseyside.

UNDER 45 MINUTES

Our patients will not travel more than 45 minutes to receive Clatterbridge expertise.





TOP HOSPITAL

The Clatterbridge Cancer Centre is a UK top hospital according to patient survey.

Our new state-of-the-art hospital will undoubtedly improve the experience of our patients, but it takes so much more to achieve the very best care.

We're proud of our reputation for delivering outstanding cancer care and it's down to the hard work and commitment of our staff.

We were delighted that we were once again rated among the best hospitals in England in the latest Adult Inpatient Survey. We ranked "Better" than other hospitals in all 10 categories including areas such as Care and Treatment, Nurses,

Doctors, Waiting Lists and Overall Experience.

WE RANKED "BETTER" THAN OTHER HOSPITALS IN ALL TEN CATEGORIES.

The survey looked at the experiences of people who spent at least one night as an inpatient in July 2018. Responses were received from 275 inpatients.

Patients also rated us a fantastic nine out of 10 in the

results of the National Cancer Patient Experience Survey for the care they received, with 93 per cent of patients recognising us for always treating them with dignity and respect.

Staff are continuing to ensure we deliver exceptional care as we work towards opening our new hospital in Liverpool and it is the highest honour for those efforts to be recognised by our patients.

STAFF ARE CONTINUING TO ENSURE WE DELIVER EXCEPTIONAL CARE AS WE WORK TOWARDS OPENING OUR NEW HOSPITAL.



Halton Ward Manager Laura Selby.

BRINGING CANCER CARE CLOSER TO PATIENTS

Clatterbridge has been delivering chemotherapy to patients in Halton General Hospital for 10 years.

Opening Liverpool's first cancer hospital will be momentous for the city, and a big change in the way patients in Cheshire & Merseyside receive cancer care. We already manage a wide network of outpatient clinics and chemotherapy clinics and this is not changing. Our new Liverpool hospital – together with our sites in Wirral and Aintree and our chemotherapy clinics across the region – will guarantee that our patients

do not travel more than 45 minutes to receive Clatterbridge expertise.

We deliver a busy consultant led outpatient clinic at Halton General Hospital for patients living in the surrounding Cheshire areas, and the hospital is also one of the four general hospitals we partner with to deliver chemotherapy treatments.

Laura Selby is Ward Manager at the Clatterbridge Chemotherapy

Clinic at Halton. Laura said: "The Halton Chemotherapy Clinic is an important part of the Clatterbridge community.

WE DELIVER SERVICES FROM OTHER HOSPITALS SO WE CAN MAKE CANCER TREATMENT LESS STRESSFUL AND INCONVENIENT FOR OUR PATIENTS.

OUR PATIENTS AT HALTON ARE SUPPORTED BY CLATTERBRIDGE NURSING AND PHARMACY SPECIALISTS WHO CAN REVIEW PATIENTS AND PRESCRIBE ON THE SPOT.

“On a busy day we treat up to 50 patients from 16 chemotherapy chairs in the clinic.

“We deliver services from other hospitals so we can make cancer treatment less stressful and inconvenient for our patients by giving them local access to our highly specialist services. We’ve been running chemotherapy clinics in locations other than our Wirral hospital for many years; and our day case numbers are increasing.

“Our patients at Halton are supported by Clatterbridge nursing and pharmacy specialists who can review patients and prescribe on the spot, rather than waiting for a consultant appointment or needing to travel to Wirral for a prescription. These are

innovative roles introduced to improve patient care and experience.

“We also link in with the Ambulatory Clinic at Warrington Hospital so if any of our patients need a blood transfusion we can simply send a request to them and the patient doesn’t need to go via A&E.

“Our patients are offered a huge range of additional support from a lymphoedema service to complementary therapies and counselling. We partner with all these services to bring the best cancer care to our patients.”

ALL THESE SERVICES BRING THE BEST CANCER CARE.





The new hospital will be located on a thriving bio-campus next to the universities and Royal Liverpool Hospital.

BUILDING WORLD-CLASS RESEARCH

One of the most important reasons behind opening a new hospital in Liverpool is the opportunity it gives us to expand our research to improve outcomes for people with cancer.

Being located next to The University of Liverpool is important to attract clinical academics into Liverpool and support us to help find better treatments for future patients.

This unique co-location will enable us to continue to build on the significant progress

WE'RE INTEGRATING RESEARCH BETTER.

we are already making in our research.

We have recruited over 1,100 patients to research studies since the start of April 2019 which is more than a 70 per cent increase compared to the same time period last year.



Dr Gillian Heap.

Dr Gillian Heap, Director of Research and Innovation Operations said: "It's a really exciting time to be a part of the research team at Clatterbridge. We're offering hope to more patients than ever before and that's testament to the dedication and commitment of everyone involved."

CLINICAL TRIALS

Jean Evans is currently undergoing treatment for bladder cancer at The Clatterbridge Cancer Centre as part of a clinical trial called EV301.



Jean with sister Jayne.

Jean, 67, was diagnosed with cancer in 2016 and her current treatment is the third clinical trial study she's been a part of, as the other two didn't have the desired effect. Her cancer is currently stable.

I'M PLEASED TO BE A PART OF A CLINICAL TRIAL.

"I'm pleased to be a part of a clinical trial. I like that I'm helping doctors develop treatments for the future and if it doesn't work for me, it'll eventually work for someone else.

I LIKE THAT I'M HELPING DOCTORS DEVELOP TREATMENTS FOR THE FUTURE.

"My cancer is currently stable and I feel OK but I have had lots of side effects. I'm lucky to have the support of my family to get me through and keep me smiling.

"The Clatterbridge Cancer Centre means to me an extension of life. Everyone is so happy and the staff are beautiful. It's a lovely place to be because the staff make you feel like it's just about you, and they're looking after you, as a person."



THE CLATTERBRIDGE STAFF ARE BEAUTIFUL AND EVERYONE IS SO HAPPY.



Mike Taylor and his wife Debbie with Bobbi.



EVERY MAN AND HIS DOG

HELPING RAISE FUNDS FOR LIVERPOOL'S FIRST CANCER HOSPITAL

Our investment to transform cancer care in Cheshire & Merseyside totals £162 million, that includes the build of the new hospital in Liverpool and the future planned improvements to the Wirral site.

This is only possible thanks to a £15m appeal by our dedicated charity, The Clatterbridge Cancer Charity. We're so grateful for the support we've received so far, and with just £5m left to raise, there's never been a more important time to get involved.

It's always fantastic to see so many past and present patients at our sponsored events, and there's a packed calendar of

walks, runs and bike rides planned for 2020.

Leukaemia patient Mike Taylor with wife Debbie joined our Lead The Way dog walk recently, raising £400 for Clatterbridge. As well as his family and medical team standing by him throughout his treatment, Mike had the support of the family's cockapoo, Bobbi. He credits a huge element of his recovery to the support his furry companion gave him.

He told us: "Bobbi would always know when I wasn't right and needed to get some fresh air. She would force me out of the house to play in the fields with a ball, kept me active and stopped me from sitting

around feeling sorry for myself. She was a massive part of my recovery.

"We're so grateful for the support that was shown to us when I was a patient, taking part is our small way of giving something back. Bobbi helped keep me upbeat, so to bring her along with us and have her involved in the day is very special."

Sign up today for the next pooch-friendly event, 'Beside The Seaside Walk' on 31 May 2020, or to give your support and find out more visit:

clatterbridge.org.uk
or call 0151 556 5566



NEW PERMANENT WIRRAL HOME

FOR MAGGIE'S MERSEYSIDE



Liz Bishop, Steve Morgan and the team from Maggie's. (Right to left).

Clatterbridge Cancer Centre – Wirral will soon benefit from a multi-million pound redevelopment which has begun with a new permanent site for Maggie's Merseyside.

Chief Executive Liz Bishop was delighted to join the Steve Morgan Foundation to mark the start of construction on the new Maggie's Centre within the grounds of Clatterbridge Cancer Centre – Wirral.

Maggie's bring additional support for people living with cancer. Since opening the interim centre in the grounds of Clatterbridge Cancer Centre – Wirral in June 2014, Maggie's Merseyside has

provided emotional and psychological support to over 80,000 visits, both to those who are living with cancer and their families and friends. Work on this new permanent centre is due to be completed by December 2020.

Liz Bishop, CEO said: "Maggie's provide a vital service to our patients and we can't wait to see the new centre taking shape and continuing their important work in new and improved surroundings.

"We are building a new hospital in Liverpool but we are not losing focus of the services still required in Wirral and will begin work on our Wirral site following completion of the new Liverpool hospital. The supportive care that surrounds cancer treatment is crucial to patients and a permanent home for Maggie's at the Wirral site will continue to enhance the care we provide to Wirral residents for many years to come."

MAKE A DIFFERENCE BECOME A VOLUNTEER

We've got lots of opportunities for volunteers across our hospitals. **For more information**

email ccf-tr.volunteersatccc@nhs.net

or visit clatterbridgecc.nhs.uk/support-us/volunteering



GET INVOLVED

WOULD YOU LIKE TO BE
MORE INVOLVED IN YOUR
CANCER HOSPITAL?

You can, or maybe already have, signed up to be a member of The Clatterbridge Cancer Centre but there are other ways to take your involvement that step further.

We have lots of opportunities for patients and the public to get involved, for example we need members of the

general public to review our patient information leaflets to make sure we do not include too many unexplained technical details; and we often need representatives from our community to get involved in focus groups and have a say about the decisions we make.

Interested? Would you like some further information?

Please contact Sue Relph,
Patient Experience
Manager on
0151 556 5320 or
srelph@nhs.net