

Date: 3 March 2020

Re: Freedom of Information Request
Ref: 48- 2020

Thank you for your email dated the 6th February 2020, requesting information relating to the use of data integration and data analytics technology.

The information that you require is as follows:

For the following question, we understand data integration technology to be a solution that automates the moving of data in near real time to a data warehouse, data lake or in the cloud.

1. **Does your hospital have a data integration technology and what is it?**

Yes – CACI Data Warehouse

For the following questions, we understand data analytics technology to mean software that aggregates and analyses data to identify patterns and deliver insights.

2. **Which roles in the hospital currently have access to data analytics technology (please confirm for each of the following roles listed): Physician, Nurse, Pharmacist, Management, Accountant/Finance, HR and Recruitment, IT Office, Administrative Assistants, Data analyst/scientist (including roles such as Performance Reporting and Informatics)**

Data Analyst

3. **Of those that have access to data analytics technology, please confirm whether people in the following roles are able to access the**

technology on mobile devices (please confirm for each of the following roles listed): Physician, Nurse, Pharmacist, Management, Accountant/Finance, HR and Recruitment, IT Office, Administrative Assistants, Data analyst/scientist (including roles such as Performance Reporting and Informatics)

No, our Data Analysts are not currently able to access the technology on mobile devices.

- 4. If your data analytics technology is not available on mobile devices, please confirm whether people in the following roles must access it on desktop computers (please confirm for each of the following roles listed): Physician, Nurse, Pharmacist, Management, Accountant/Finance, HR and Recruitment, IT Office, Administrative Assistants, Data analyst/scientist (including roles such as Performance Reporting and Informatics)**

Yes our Data Analysts must access it on desktop computers.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>