



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

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Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 13 July 2020

**Re: Freedom of Information Request**  
**Ref: 137- 2020**

Thank you for your email dated the 18<sup>th</sup> June 2020, requesting information relating to data storage.

The information that you require is as follows:

**1. Who is responsible for Data Centre technology?**

**James Crowther - Head of IT Operations**

**2. What data storage vendor(s) do you currently use?**

**Our data storage vendors are currently Netapp and Dell EMC.**

**3. What technology resellers do you work with?**

**We work with CDW and ANS.**

**4. When was the installation date of above storage vendor(s)? (Month/year)**

**The installation dates are as follows:**

- **Netapp - circa. Sept 2014**
- **Dell EMC - Currently being installed and commissioned**

**5. When is your planned (or estimated) storage refresh date? (Month/year)**

**Our planned storage refresh date is 2025. However, the month has not yet been decided.**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**