

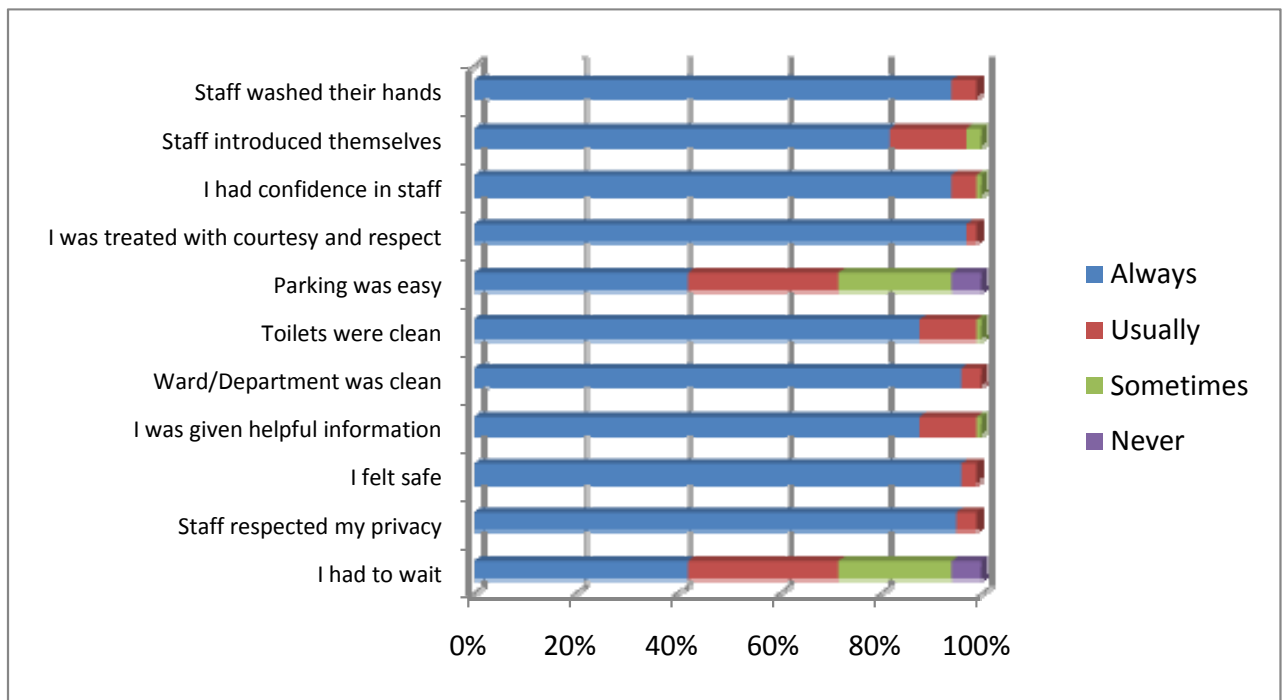
Patient Experience Feedback Survey Jan to March 2013

Since September 2007, we have asked our patients their opinion of our services across the Trust. We asked questions about issues such as cleanliness, communication and privacy and dignity.

Between January and March 2013 , we received 672 forms. Patients are asked to give a rating of either:

- Always
- Usually
- Sometimes
- Never

The graph below shows a selection of questions from the survey with the results.



For further information please contact Sue Relph on 0151 482 7927 or e-mail sue.relph@clatterbridgecc.nhs.uk