

## Information for families/carers of patients nearing the end of life

This information gives details of facilities at The Clatterbridge Cancer Centre, Wirral which you may find useful at this time. Please refer to the patient information booklet titled "A guide for patients" for further details.

### **Relative's Room**

There is a purpose-built relative's facility available, which can accommodate up to two families who wish to stay close to their loved one during this time. It is situated on the 1st floor outside Delamere Ward. The accommodation has two separate 'living' areas, each with a double sofa bed and TV. There is a shared bathroom facility and a shared kitchen. Please contact the ward staff to discuss using this facility.

### **Snacks/meals/drinks**

#### ***RVS Shop and Coffee Shop (main entrance)***

The RVS shop is in the main foyer and sells soft drinks, newspapers, magazines, stamps, sweets, snacks and groceries. There is also a selection of hot and cold food. Opening times are: Monday to Friday 8.00am - 5.30pm, Saturday and Sunday 11.00am - 2.00pm.

#### ***The RVS Tea Bar (near to the Radiotherapy department)***

The Tea Bar serves hot and cold drinks and snacks. Opening times are: Monday to Thursday 9.00am - 5.30pm, Friday 9.00am - 4.00pm.

A 'trolley shop' visits the wards each morning for patients who are unable to get to the shop.

#### ***Wirral Hospice St John's***

There is a small cafe at Wirral Hospice St John's which serves refreshments and is open 10am-6pm every day (excluding Bank Holidays).



## **Firtrees Restaurant**

Meals are available in Firtrees Restaurant, situated on the main Clatterbridge site, which is open 8am-4pm, Monday to Friday.

## **Quiet Room**

A Quiet Room is located on the first floor. The room is set aside for patients, visitors and staff wanting to spend time in spiritual reflection, prayer or just quiet time with their thoughts.

## **Chaplaincy**

The Chaplaincy Team represent the main strands of the Christian Church: Church of England, Roman Catholic and Free Church. Access to leaders and representatives of other world faiths in the Merseyside and Cheshire area are available through the Chaplaincy Team. If you would like Chaplaincy support, please ask the ward staff.

Services led by the Chaplaincy are held in the Quiet Room, and Holy Communion can be arranged on the wards. There is also a Chapel on the Clatterbridge health park site.

## **Specialist Palliative Care Team**

The Specialist Palliative Care Team is available seven days a week to give advice to medical and nursing staff regarding patients' care. If you would like to speak to a member of the team, please ask the ward staff.

## **Car Parking**

There is free car parking for visitors at the front of the Centre's main entrance.

## **Payphone**

There are two payphones situated on the ground floor next to the staircase.

## **Further Information**

Further information can be found in the patient information booklet titled: "A guide for patients".

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