

Date: 28 February 2019

Re: Freedom of Information Request
Ref: 34- 2019

Thank you for your email dated 2nd February 2019 requesting information regarding end-of-life pathway.

The information that you require is as follows:

- **Please list the number of patients per year placed on an end-of-life pathway (LCP or otherwise) or end-of-life care plan between the years 2011 - 2018.**

Please see Appendix 1

Please note, there was a gap in service provision during 2014 due to the changeover from LCP to EOLCCR, this has been highlighted in the spreadsheet.

- **Please detail the number and type of complaints relating to end of life care per year for the years 2011 - 2018.**

One

- **Please detail the nature of the complaint (e.g. poor communication, issues to do with consent, or the care itself etc) and whether the complaint was upheld.**

The complaint was concerning the discussions around Do Not Attempt Resuscitation status. It was not upheld.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>

Appendix 1

Date	Patients	Pathway / Documentation Used
Jan-11	4	LCP
Feb-11	4	LCP
Mar-11	6	LCP
Apr-11	6	LCP
May-11	10	LCP
Jun-11	4	LCP
Jul-11	2	LCP
Aug-11	5	LCP
Sep-11	4	LCP
Oct-11	3	LCP
Nov-11	3	LCP
Dec-11	1	LCP
Jan-12	1	LCP
Feb-12	3	LCP
Mar-12	6	LCP
Apr-12	3	LCP
May-12	5	LCP
Jun-12	4	LCP
Jul-12	5	LCP
Aug-12	4	LCP
Sep-12	5	LCP
Oct-12	1	LCP
Nov-12	5	LCP
Dec-12	1	LCP
Jan-13	2	LCP
Feb-13	7	LCP
Mar-13	7	LCP
Apr-13	5	LCP
May-13	6	LCP
Jun-13	2	LCP
Jul-13	1	LCP
Aug-13	0	LCP

Year	N
2011	52
2012	43
2013	38
2014	9
2015	45
2016	75
2017	60
2018	64
Total	386

Sep-13	3	LCP
Oct-13	1	LCP
Nov-13	4	LCP
Dec-13	0	LCP
Jan-14	2	LCP
Feb-14	7	LCP
Mar-14	-	Transition Period between LCP & EOLC Record so no data
Apr-14	-	Transition Period between LCP & EOLC Record so no data
May-14	-	Transition Period between LCP & EOLC Record so no data
Jun-14	-	Transition Period between LCP & EOLC Record so no data
Jul-14	-	Transition Period between LCP & EOLC Record so no data
Aug-14	-	Transition Period between LCP & EOLC Record so no data
Sep-14	-	Transition Period between LCP & EOLC Record so no data
Oct-14	-	Transition Period between LCP & EOLC Record so no data
Nov-14	-	Transition Period between LCP & EOLC Record so no data
Dec-14	-	Transition Period between LCP & EOLC Record so no data
Jan-15	-	Transition Period between LCP & EOLC Record so no data
Feb-15	3	EOLC
Mar-15	2	EOLC
Apr-15	4	EOLC
May-15	5	EOLC
Jun-15	2	EOLC
Jul-15	6	EOLC
Aug-15	3	EOLC
Sep-15	4	EOLC
Oct-15	5	EOLC
Nov-15	2	EOLC
Dec-15	9	EOLC
Jan-16	9	EOLC
Feb-16	2	EOLC
Mar-16	9	EOLC
Apr-16	8	EOLC
May-16	9	EOLC
Jun-16	8	EOLC

16		
Jul-16	5	EOLC
Aug-16	6	EOLC
Sep-16	5	EOLC
Oct-16	5	EOLC
Nov-16	3	EOLC
Dec-16	6	EOLC
Jan-17	5	EOLC
Feb-17	8	EOLC
Mar-17	5	EOLC
Apr-17	4	EOLC
May-17	3	EOLC
Jun-17	6	EOLC
Jul-17	7	EOLC
Aug-17	1	EOLC
Sep-17	5	EOLC
Oct-17	4	EOLC
Nov-17	4	EOLC
Dec-17	8	EOLC
Jan-18	5	EOLC
Feb-18	6	EOLC
Mar-18	11	EOLC
Apr-18	6	EOLC
May-18	3	EOLC
Jun-18	9	EOLC
Jul-18	6	EOLC
Aug-18	4	EOLC
Sep-18	3	EOLC
Oct-18	2	EOLC
Nov-18	3	EOLC
Dec-18	6	EOLC