

Date: 16 November 2018

Re: Freedom of Information Request
Ref: 232-2018

Thank you for your email dated 26th October 2018 requesting information regarding GDPR.

The information that you require is as follows:

1. **Do you plan on investing in technology specifically to comply with GDPR in the next 12 months?**

No

2. a) **Have you implemented information security network(s)?**

Yes – The Trust has a secure information network in place

- b) **Have those networks been updated to take account of GDPR?**

The Trust's Information networks take into account the requirements of GDPR

3. **Nearly six months after GDPR has come into effect, have you completed an assessment and validation with all third-party organisations you work with regarding GDPR compliance?**

Yes

4. **Do you monitor the compliance of all the third-party organisations you work against your information security?**

Yes via Data Processing Agreements, Data Processor Monitoring Forms and Information Security Questionnaires for Data Processors and Third Parties

5. **Under the new rules, have you completed an audit to identify all files or databases that include personally identifiable information (PII) within your organisation?**

Yes and a further refresh is currently underway

6. **Have the employees in your organisation received training on data protection and other relevant law?**

Yes – All Trust staff complete annual mandatory Information Governance/Data Security Awareness Training as mandated by NHS Digital

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>