

Information about our wards

All our wards are separated into male and female sleeping, bathing and toilet areas.

Mersey Ward & The Teenage and Young Adult Unit (TYA)

Open 7 days a week. Tel: 0151 556 5023

Conway Ward

Open 7 days a week. Tel: 0151 556 5019

Sulby Ward

Open 5 days a week (*day cases only*). Tel: 0151 556 5611

Clinical Decisions Unit

Open 5 days a week. Tel: 0151 556 5809

Visiting hours

Visiting hours are 2pm-8pm, we request only 2 visitors per bed. The times are set to allow patients to attend to their daily needs. The evening meal is at 5:00pm; during meal time, visiting is restricted to one visitor per bed to allow patients some privacy.

Partners in Care

If you have a family member who you would like to be more involved in your care, we have a scheme called 'Partners in Care'.



This allows the person to come onto the ward, outside of the normal visiting hours to help out with aspects of your care. If this is of interest to you, please ask a member of the ward staff for an information leaflet.

#endPJparalysis

The Clatterbridge Cancer Centre supports the national campaign #endPJparalysis. For many people, wearing pyjamas reinforces feeling unwell and can hinder their recovery. We encourage people, when appropriate, to get out of their pyjamas, get dressed in their own clothes and be as active as possible during their hospital stay. Please use clothing and footwear that is comfortable and easy for you to use.

Friends & Family Test

The NHS Friends & Family test is an important opportunity for you to provide feedback on the care and treatment you have received. It was introduced in 2013 and asks patients whether they would recommend the hospital to their friends and family if they needed similar care or treatment. The questionnaire forms can be found on the ward reception desk or staff may ask you complete it on a mobile device. If you are not given the opportunity to complete a questionnaire, please ask the ward staff. It is important that we receive feedback on the quality of care patients receive, to allow us to have a better understanding of our patients' needs and enable us to make improvements. However, if you have any queries about any aspect of care while on the ward, please ask to speak to the ward manager or matron.

Let's get **UP**

Let's get **DRESSED**

Let's get **MOVING**

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