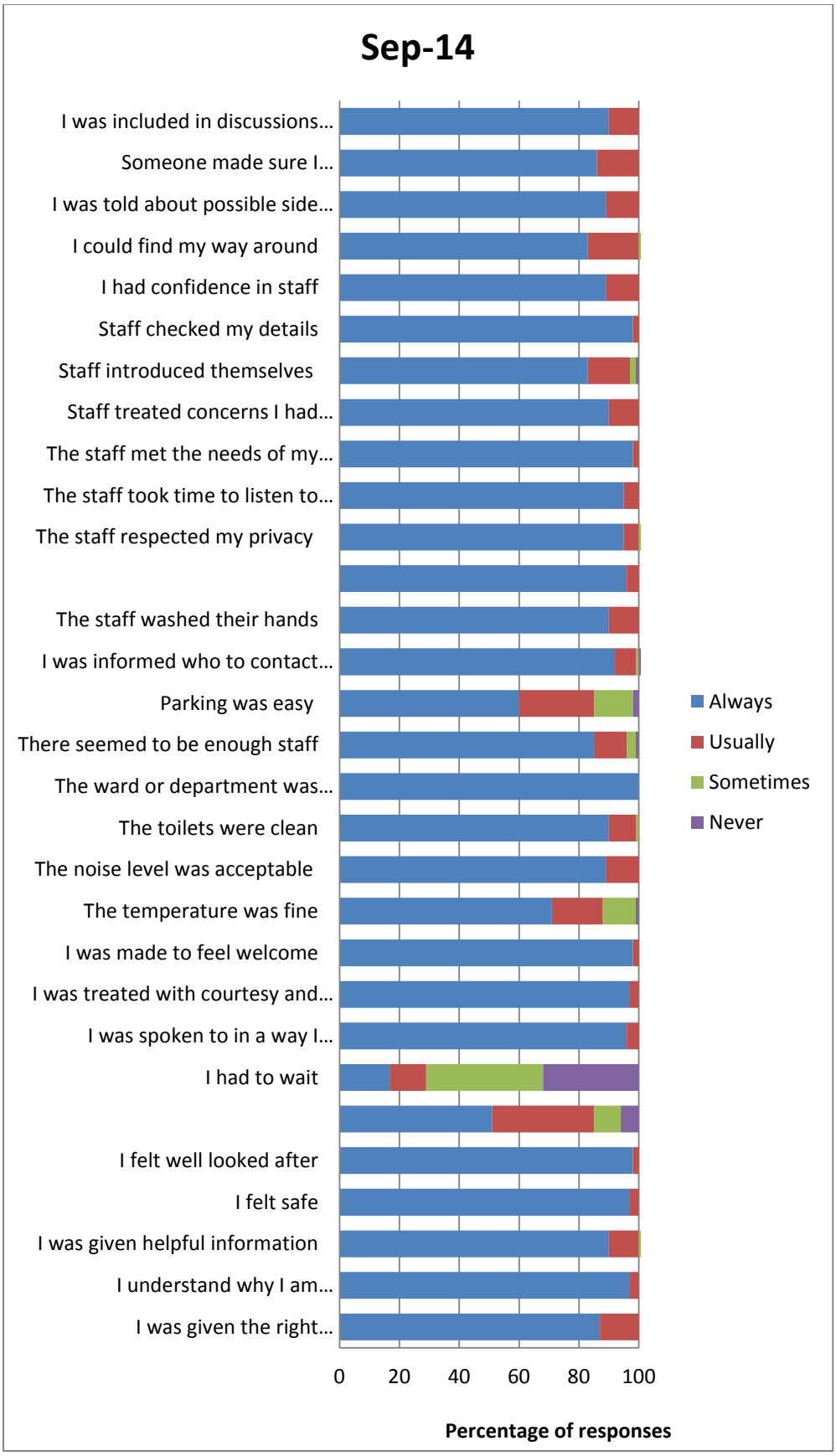
Sep-14
I was included in discussions...
Someone made sure I...
I was told about possible side...
I could find my way around
I had confidence in staff
Staff checked my details
Staff introduced themselves
Staff treated concerns I had...
The staff met the needs of my...
The staff took time to listen to...
The staff respected my privacy
The staff washed their hands
I was informed who to contact...
Parking was easy
There seemed to be enough staff
The ward or department was...
The toilets were clean
The noise level was acceptable
The temperature was fine
I was made to feel welcome
I was treated with courtesy and...
I was spoken to in a way I...
I had to wait
I felt well looked after
I felt safe
I was given helpful information
I understand why I am...
I was given the right...
0
20
40
60
80
100
Percentage of responses
Always
Usually
Sometimes
Never