



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

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Date: 14 June 2018

**Re: Freedom of Information Request**  
**Ref: 113-2018**

Thank you for your letter received into the Trust on 22nd May 2018 requesting information regarding software and spend.

The information that you require is as follows:

1. **In the last financial year, what was the Trust spend on patient pathway validation obtained from external providers (contractors, staffing agencies)?**

**NIL**

2. **Does the Trust currently utilise software developed and provided by an external provider to generate information on the Trust's incomplete, planned inpatient or planned outpatient waiting list data (dashboards, reports etc)?**

**NO**

3. **In the last financial year, what was the Trust spend on software developed and provided by an external provider to generate information on the Trust's incomplete, planned inpatient or planned outpatient waiting list data (dashboards, reports etc)?**

**NIL**

4. Does the Trust currently utilise software developed and provided by an external provider to generate information on cancer waiting list data (dashboards, reports etc)? Use Somerset for Haemato oncology service only (this is due to a transfer of the HO service from a trust utilising this system to CCC).

Currently use Somerset for Haemato- Oncology service only (this is due to a transfer of the HO service from a trust utilising this system to CCC). We also use Qlikview to generate a cancer waiting times dashboard.

5. In the last financial year, what was the Trust spend on software developed and provided by an external provider to generate information on cancer waiting list data (dashboards, reports etc)?

The Trust uses Qlikview for purposes other than to produce the cancer waiting times dashboard, therefore it's not possible to separate out the cost for this alone.

6. Does the Trust currently use an external provider to deliver RTT training to Trust staff?

NO

7. In the last financial year, what was the Trust spend on externally developed RTT training?

NIL

8. What Patient Administration System (PAS) is currently used by the Trust?

MEDITECH

9. What Patient Administration System (PAS) is the Trust planning to procure and utilise once the Trust's existing PAS contract has expired?

**MEDITECH implemented in 2016 therefore no plans to replace at present or in near future**

- 10. In the last financial year, has the Trust had an audit or review of the Trust's patient waiting list data quality by an external organisation?**

**YES, NHSI and GRANT THORNTON**

- 11. In the last financial year, what was the Trust's spend on review or audit of the Trust's patient waiting list data quality delivered by an external organisation?**

**Unfortunately we are unable to provide this information. Grant Thornton are our External Auditors, we pay an overall annual fee and are unable to provide a breakdown for the patient waiting list data that is being requested.**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**