

Date: 19 October 2018

Re: Freedom of Information Request
Ref: 210-2018

Thank you for your email dated 1st October 2018 requesting information relating to agency locum Doctor supply.

The information that you require is as follows:

1. **What percentage fill rates (doctors) were reached between January and present?**

81.47%

2. **Does your organisation use a Direct Engagement scheme? If so, who provides it and when does their contract expire?**

Yes we use TempRE and the contract expires 24.01.22

3. **What percentage of bookings are made outside of the DE model (non-DE)?**

50%

4. **Do you outsource any of the following services to external companies:**

- **Provision of Residential Medical Officers**
Not Applicable to the Trust
- **Gastroenterology/Endoscopy**
Not Applicable to the Trust

- **Dermatology**
Not Applicable to the Trust
- **Radiology**
Yes

5. Do you use agencies for national and international permanent doctor and/or nursing recruitment? If so, do you employ nurses from the Philippines?

No

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>