



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 26 June 2018

Re: Freedom of Information Request
Ref: 115-2018

Thank you for your letter received into the Trust on 23rd May 2018 requesting information regarding body-worn urinary incontinence pads.

The information that you require is as follows:

- 1. How many female patients in your Trust had a body-worn urinary incontinence pad during the last 12 months?**
- 2. How many female patients in your Trust had a non body-worn urinary incontinence pad (i.e. an absorbable bed pad) during the last 12 months?**
- 3. How many patients using a bodyworn/non-body worn urinary incontinence pad were used in your Trust during the last 12 months?**
- 4. How many of those bodyworn/non-body worn urinary incontinence pad were used for a female patient?**
- 5. Of your total bodyworn/non-body worn urinary incontinence pad usage, what percentage was used on females?**

Unfortunately we are unable to provide this information, we do not record the type of incontinence pad used for each individual patient on any of our systems. Therefore, we do not centrally hold this granular level of detail.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>