

Date: 31 October 2019

**Re: Freedom of Information Request**  
**Ref: 282 - 2019**

Thank you for your email dated the 4th October 2019, requesting information regarding staff bank management and spend.

The information that you require is as follows:

**Please send me:**

1. **Which solution(s) or software(s), if any, the Trust uses for Staff Bank Management**  
**E-Roster**
2. **The end date(s) of the contract for the solution(s) or software outlined in question 1 (Staff Bank Management).**  
**August 2022**
3. **Which staff types are on boarded onto the Staff Bank Management software outlined in question 1.**
  - **Nursing and Midwifery**
  - **Allied Health Professionals**
  - **Health Science Services**
4. **Which staff types are not currently on boarded onto a Staff Bank Management system or software.**
  - **Medical and Dental**
  - **Admin and Clerical**
  - **Support Services**

5. The total (bank, agency, substantive, all others) workforce spend for the trust for financial year 2016/2017.

**£44,817k**

6. The total (bank, agency, substantive, all others) workforce spend for the trust for financial year 2017/2018.

**£51,916k**

7. The total (bank, agency, substantive, all others) workforce spend for the trust for financial year 2018/2019.

**£56,648k**

8. The agency workforce spend for the trust for the financial year 2016/2017.

**£2,045k**

9. The agency workforce spend for the trust for the financial year 2017/2018.

**£651k**

10. The agency workforce spend for the trust for the financial year 2018/2019.

**£1,384k**

11. The bank workforce spend for the trust for the financial year 2016/2017.

**Nil**

12. The bank workforce spend for the trust for the financial year 2017/2018.

**Nil**

13. The bank workforce spend for the trust for the financial year 2018/2019.

**Nil**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

<https://www.surveymonkey.co.uk/r/H39RFMM>