

OUR VISION

To provide the best cancer care to the people we serve



OUR VALUES

Always improving our care
Putting people first
Achieving excellence
Passionate about what we do
Looking to the future



OUR PRIORITIES FOR 2018/19

EXCELLENCE IN
CARE, RESEARCH
AND INNOVATION

Our strategic priorities are:



Deliver outstanding care as locally as possible



Retain and develop our outstanding staff



Invest in research and innovation to deliver excellent patient care in the future



Collaborative system leadership to deliver better patient care



Be Enterprising



Maintain excellent quality, operational and financial performance

In 2018/2019 we will...

Continue to deliver more care locally by:

- Developing four 'sector hubs' giving equitable access to support services at 1st appointment
- Over 1000 patients receiving chemotherapy and immunotherapy closer to home
- Introducing radiotherapy planning services at CCC Aintree
- Offering acute oncology Assessments from autumn 2018
- Developing new ways of working for inpatient service at Liverpool
- Completing business case to integrate North Mersey haemato-oncology service
- Engaging staff and partners to launch the refreshed Trust strategy ensuring we are at the leading edge of cancer care and treatment

Deliver a better staff experience by:

- Investing in 50 new posts to support care closer to home and more balanced workloads
 - Refreshing clinical workforce strategy to offer innovative careers e.g., AHP Assistant Practitioners, Non-medical prescribers
 - Improving our "Time to Hire" and reducing turnover to less than 12%.
 - Launching an attractive staff benefits and wellbeing programme
 - Statutory and mandatory training completion 90% or better
- ### Deliver training and development priorities to:
- Enhance our patient safety and risk culture
 - Provide leadership development at all levels
 - Offer rewarding careers for administrative staff
 - Enable our staff to work effectively within teams

Embed culture of research excellence to improve survival for our patients

Invest £600k to increase research accessibility and learn from every patient's experience

Work with our partners including Liverpool Health Partners and the Liverpool Experimental Cancer Medicine Centre to increase clinical research in the region

Expand use of digital technology to support care closer to home e.g. video based consultations and follow up care.

Enhance clinical safety by rolling out electronic prescribing for haemato-oncology

Give better access to clinical documentation and ensure patient records are accessible at all locations

Horizon scan to stay a national forerunner in care e.g. Immunotherapy

Be an active leader in our local Health & Care Partnership, e.g., better contribution to public health inequalities

Continue our excellent partnerships to transfer to our new Liverpool hospital by spring 2020

Work collaboratively with our partners across the Cancer Alliance to deliver the national cancer strategy – a better one year survival rate.

Develop our subsidiary companies and Joint Venture to reinvest back into NHS care

Generate £3.2m charitable income towards £20m new hospital appeal

Evaluate future options for the National Eye Proton Therapy Service

Consider the expansion of CAR-T service for Haemato-oncology patients

PharmaC to support expansion of immunotherapy to create new treatment options

Deliver a better patient experience by:

- Access to 1st appointment within 7 days of referral to CCC for at least 90% of newly diagnosed patients
- Deliver alternative options to Accident and Emergency for un-well patients
- Embed the consultant review, within 14 hours, 7 days per week
- A family based care programme to support families and carers

Better operational and quality standards:

- Enhance patient safety by ensuring all risks are identified and managed
- Invest in safeguarding standards
- Agree implementation plans for NICE Quality Standards
- Increase consultant appraisal and quality of PADR's
- Improve nutrition for patients, visitors and staff through healthy eating strategy
- Develop an improved patient experience feedback service
- Long term financial strength: Delivering sustainable savings of £1.9m and a surplus to continue our investments

LONG TERM OUTCOMES

Care is within 45 minutes for over 90% of patients

Top 10% NHS employer

Recognised for leading edge research & innovation

A Well led organisation