

Date: 25 June 2019

Re: Freedom of Information Request
Ref: 139- 2019

Thank you for your email dated 28th May 2019 requesting information in relation to PET-CT scans.

The information that you require is as follows:

In your reply you said that 210 were delayed/ cancelled mostly due to Fluorodeoxyglucose (FDG) supply issues.

- 1. Could you provide the number of scans which were delayed and/ or cancelled due to Fluorodeoxyglucose supply issues?**

Please note- Following further review of the data we hold, we have discovered that the total number of patients delayed or cancelled due to FDG supply has increased from 210 to 232. Please accept our sincere apologies for providing the incorrect information in our initial response and for any confusion this may have caused. The accurate figures for the requested period of May 2018 to April 2019 are as follows:

Month	Number of Scans cancelled/delayed
May 2018	5
June 2018	0
July 2018	0
August 2018	9
September 2018	4
October 2018	12
November 2018	86
December 2018	36
January 2019	24
February 2019	11

March 2019	21
April 2019	24
TOTAL	232

2. The number of scans cancelled/ delayed due to other reasons and what those reasons were?

Other reasons we have listed for scans being cancelled between May 2018 and April 2019 are as follows:

- 15 x Did Not Attend
- 10 x patient unwell
- 8 x patient blood sugar level unsuitable
- 1 x patient transport issue
- 11 x patient cancelled themselves
- 4 x patient rebooked by request
- 1 x scan abandoned during procedure
- 2 x patient having drank (other than water)/ate prior to scan
- 11 patient cancelled on the day due to scanner power failure overnight.

3. Is it possible to say how many of these cancellations are as a result of a shortage of supply from a) Alliance Medical or b) PETNET?

- There have not been any issues from PETNET in terms of supply during May 2018-April 2019
- The numbers in relation to Alliance Medical can be found in Question 1.

4. Are these supply problems still ongoing?

Yes. Although figures after April 2019 have not yet been fully analysed, there have been some instances of supply issues.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>