

Date: 27th December 2017

Re: Freedom of Information Request
Ref: 218- 2017

Thank you for your email dated 4th December 2017 requesting various information with regards to patient waiting times.

The information that you require is as follows:

- 1. In days what is the a) average and b) longest a single patient has waited to receive a First Consultant Appointment following a GP Urgent Referral (two week target) in calendar year 2017 (Year to Date), 2016, 2015, 2010 and 2009.**

Please be aware that we have only begun to see two week patients in this capacity since 1st July 2017 when our Trust took over the Haemato-Oncology Service from the Royal Liverpool University Hospital.

| First Consultant Appointment following a GP Urgent Referral (two week target) | | | | | |
|---|------|------|------|------|------------|
| | 2009 | 2010 | 2015 | 2016 | 2017 (YTD) |
| Average Wait (days): | - | - | - | - | 9 |
| Longest Wait (days): | - | - | - | - | 24 |

- 2. In days what is the a) average and b) longest a single patient has waited for a First Treatment for Cancer following a Decision to Treat (31 days target) in calendar year 2017 (Year to Date), 2016, 2015, 2010 and 2009.**

| First Treatment for Cancer following a Decision to Treat (31 days target) | | | | | |
|---|------|------|------|------|------------|
| | 2009 | 2010 | 2015 | 2016 | 2017 (YTD) |
| Average Wait (days): | 10 | 11 | 12 | 13 | 12 |
| Longest Wait (days): | 48 | 83 | 83 | 80 | 95 |

3. In days what is the a) average and b) longest a single patient has waited for a First Treatment for Cancer following a GP Urgent Referral (62 days target) in calendar year 2017 (Year to Date), 2016, 2015, 2010 and 2009.

| First Treatment for Cancer following a GP Urgent Referral (62 days target) | | | | | |
|--|------|------|------|------|------------|
| | 2009 | 2010 | 2015 | 2016 | 2017 (YTD) |
| Average Wait (days): | 58 | 58 | 62 | 63 | 62 |
| Longest Wait (days): | 272 | 229 | 245 | 239 | 235 |

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>