



Have your say on local blood cancer services

1. Welcome

The NHS in your local area is looking at how we provide blood cancer services and where some inpatients could be treated in future. We are interested in your views as:

- Someone with a blood cancer such as leukaemia, lymphoma or myeloma
- Someone who recently had a blood cancer
- Someone who is a family member or carer of someone with blood cancer, or someone who recently had blood cancer.

This questionnaire is about blood cancer services at:

- Aintree University Hospital
- Royal Liverpool University Hospital
- Clatterbridge Cancer Centre – Liverpool

Blood cancer services include:

- Leukaemias
- Lymphomas
- Myelomas
- Stem cell / bone marrow transplant

2. About you

1...Which of the following best describes you? *

- I have a blood cancer / I have recently had a blood cancer.
- I am a family member or carer of someone with blood cancer or who has recently had a blood cancer.
- Other (please specify):

2...Where do you live? Please tick the area and provide the first part of your postcode (e.g. L37 or L20). *

- Halton
- Knowsley
- Liverpool
- Sefton
- St Helens
- Warrington
- West Lancashire
- Wirral
- Other (please specify):

First part of your postcode:

3. Blood cancer services you have used

3...Which of the following hospitals have you visited in the last three years for blood cancer care? Please tick all that apply for visits related to blood cancer care. (if you're answering as a family member or carer of someone with blood cancer, tick all that apply for them.)Note: - Royal Liverpool University Hospital stopped providing daycase & outpatient blood cancer care in June 2020. It stopped providing inpatient blood cancer care in September 2020.- Clatterbridge Cancer Centre - Liverpool began providing daycase & outpatient blood cancer care in June 2020. It began providing inpatient blood cancer care in September 2020. *

Daycase / outpatient care

Inpatient ward

N/A - not visited this hospital

	Daycase / outpatient care	Inpatient ward	N/A - not visited this hospital
Aintree University Hospital	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Royal Liverpool University Hospital	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Clatterbridge Cancer Centre - Liverpool	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Not applicable - none of the above	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Use the box below to tell us which ward/department you visited, if you remember its name

4. Quality of care

4. On a scale of 1 to 5, how would you rate the care you received? (1=poor, 5=excellent). If you're answering as a family member or carer of someone with blood cancer, tell us about the care they received. If you didn't visit that hospital, please tick N/A.

	1	2	3	4	5	N/A
Rating: Aintree University Hospital	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rating: Royal Liverpool University Hospital	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rating: Clatterbridge Cancer Centre - Liverpool	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please use this space for any comments. This may be helpful if you've visited more than one service and would like to explain the reason for your rating.

5. What has been good about the blood cancer care you have received over the last two years? If you're answering as a family member or carer of someone with blood cancer, tell us about their care.

- Hospital staff
- Hospital facilities on the ward/unit you visited
- Respect for my wishes & needs
- Support I have received e.g. cancer information & advice, clinical therapies such as physio/dietitian, psychological support, money & benefits advice
- Other (please specify):

Please use this space for any comments

6. What could we improve?

- Hospital staff
- Hospital facilities on the ward/unit you visited
- Respect for my wishes & needs
- Support I have received e.g. cancer information & advice, clinical therapies such as physio/dietitian, psychological support, money & benefits advice
- Other (please specify):

Please use this space for any comments

5. Our proposals

There are currently two separate blood cancer teams in Liverpool:

A smaller team based at Aintree University Hospital

A larger team based at Clatterbridge Cancer Centre – Liverpool. (They were in Royal Liverpool University Hospital until the new cancer hospital opened in 2020.)

That didn't matter in the past when much less was known about blood cancers. As researchers learn more about different blood cancers, however, it's important that health professionals can develop very detailed, specialist expertise. It isn't possible for small teams to develop this level of knowledge as health professionals can only specialise in that way when they are part of larger teams with a larger number of patients.

That's why we're proposing to bring the blood cancer teams at Aintree University Hospital and Clatterbridge Cancer Centre – Liverpool together to work as one team caring for patients at both sites. We believe these changes would result in even better blood cancer care because:

Patients would have greater access to health professionals who specialise in their particular type of blood cancer and the treatments likely to work best for them.

A wider range of clinical trials would be available locally. Patients could access trials of new treatments that can only be provided by blood cancer teams treating large numbers of patients.

Patients would also have more extensive specialist cancer support than is available in a smaller service. This includes psychological support, practical advice and clinical therapies.

Blood cancer services would continue to be provided at both sites – almost all patients would continue being treated at their current site.

This means there would be no change for patients receiving outpatient and daycase treatments such as chemotherapy, radiotherapy, appointments with their doctor/nurse, and blood tests.

Some patients who need to stay in hospital for complex blood cancers requiring highly-intensive treatment would be admitted to the specialist Clatterbridge Cancer Centre – Liverpool, rather than Aintree University Hospital. The two hospitals are around 5.5 miles apart.

Other blood cancer patients would still be admitted to Aintree University Hospital. This includes frailer patients, those whose admission is not linked to cancer, and those who only need a short stay in hospital.

7. Do you agree with our proposals? *

- Yes
- No
- Don't know
- Prefer not to say
- Other (please specify):

Please use this space for any comments

6. Proposals for inpatient care for people with blood cancer

As you may be aware, the new Clatterbridge Cancer Centre - Liverpool opened last summer. Here is some information about the new hospital:

As it's the specialist cancer centre, patients get expert care from health professionals who specialise in their particular type of blood cancer (e.g. someone who specialises in myeloma, rather than leukaemia or lymphoma). This is increasingly important as blood cancer treatments become more complex.

Each patient has their own en-suite room, which reduces the risk of infection and also means family will be able to stay with them (when COVID allows).

Patients can access a wider range of wraparound care, advice & support – and have greater access to clinical trials of new treatments - than in a smaller service in a hospital that isn't solely dedicated to cancer care.

8. There were 157 people admitted to Aintree University Hospital for inpatient blood cancer care in 2019/20. Under these proposals, more than half of them would be admitted to Clatterbridge Cancer Centre - Liverpool instead. If you needed to stay in hospital for more than one night for blood cancer care, where would you prefer to be treated? (If you're answering as a family member or carer of someone with blood cancer, tell us what you would prefer for them.) *

- Clatterbridge Cancer Centre - Liverpool
- Aintree University Hospital
- Don't mind which hospital
- Don't know
- Prefer not to say

9. Why is this? *

- I would prefer to be in a specialist cancer hospital, even if it's slightly further away
- I would prefer to be closer to home
- N/A (if you answered 'Don't mind', 'Don't know' or 'Prefer not to say')
- Other (please specify):

Please use this space for any comments

10. Clatterbridge Cancer Centre - Liverpool is next door to the Royal Liverpool University Hospital. It is 5.5 miles from Aintree University Hospital. How would this affect you or your family/carer(s)? *

- Harder to get to Clatterbridge Cancer Centre - Liverpool than Aintree
- Easier to get to Clatterbridge Cancer Centre - Liverpool than Aintree
- It wouldn't affect our journeys to hospital
- Other (please specify):

Please use this space for any comments

11. If it would be harder for you to get to Clatterbridge Cancer Centre - Liverpool than to Aintree University Hospital, what could we do to make the journey better for you or your family/carer(s)? *

12. Is there anything else that we should take into account when deciding which hospital people should be admitted to if they need overnight care for blood cancer? *

7. Daycase/outpatient care for people with blood cancer

13. If you have any comments about daycase/outpatient services for people with blood cancer, please use this space to tell us.

8. Thank you

Thank you for taking the time to complete this questionnaire. We really appreciate it. Your answers will help us improve blood cancer services in future. If you'd like us to keep you informed about our proposals, please let us know by emailing ccf-tr.bloodcancer@nhs.uk (mailto:ccf-tr.bloodcancer@nhs.net?subject=Request%20for%20updates%20on%20blood%20cancer%20proposals&body=I%20would%20like%20to%20be%20kept%20informed%20about%20your%20

9. Monitoring information

We want to involve all the diverse communities we serve on health issues, and this is also part of our duty under the Equality Act 2010. We will only use this information to understand who we are reaching and if there are communities we are not involving. These questions are about you. **Please fill out as many of the sections below as you are comfortable completing.**

14. What is your age group?

- Under 18
- 18-25
- 26-44
- 45-64
- 65-75
- Over 75

15. Other than cancer, do you have a disability? This is any physical or a mental condition which has a substantial and long-term impact on your ability to do normal day to day activities.

- Yes
- No
- Prefer not to say

16. If you do have a disability other than cancer, please tell us more about it. Tick all that apply:

- Physical disability
- Learning disability
- Mental health condition
- Long term illness that affects your daily activity or progressive condition (e.g. multiple sclerosis, HIV)
- Sight loss / blind / partially sighted

- Hearing loss / deaf
- Prefer not to say
- Other (please specify if you wish):

17. Are you pregnant or have you had a baby in the last 12 months?

- Yes
- No
- Prefer not to say

18. What is your religious belief?

- No religion
- Buddhist
- Christian
- Hindu
- Jewish
- Muslim
- Sikh
- Prefer not to say
- Other (please specify if you wish):

19. Which of the following best describes your ethnicity?

- Prefer not to say
- Asian or Asian British - Bangladeshi
- Asian or Asian British - Chinese
- Asian or Asian British - Indian
- Asian or Asian British - Pakistani
- Asian or Asian British - Other Asian background
- Black or Black British - African
- Black or Black British - Caribbean
- Black or Black British - Other Black background
- Mixed ethnic background - Asian & White
- Mixed ethnic background - Black African & White
- Mixed ethnic background - Black Caribbean & White
- Mixed ethnic background - Chinese & White
- Mixed ethnic background - Other mixed background
- White - British
- White - Irish
- White - Polish
- White - Latvian
- White - Romanian
- White - Bulgarian
- White - Gypsy / Traveller / Roma
- White - Other White background
- Other ethnic group - Arab
- Other ethnic group - Latin American
- Other (please specify if you wish):

20. Which of the following best describes your sexual orientation?

- Asexual
- Bisexual

- Gay man
- Gay woman / Lesbian
- Heterosexual / Straight
- Don't know
- Prefer not to say
- Other (please specify if you wish):

21.. Which of the following best describes your gender identity?

- Female
- Male
- Trans female
- Trans male
- Gender non-conforming
- Prefer not to say
- Different identity (please specify if you wish):

22.. Have you gone through, or are you intending to go through, any process to change from the sex you were assigned at birth to the gender you identify with? (This could include changing your name, or wearing different clothes, or taking hormones or having any gender reassignment surgery.)

- Yes
- No
- Prefer not to say

23.. Which of these best describes what you are doing at present?

- Full-time paid work (30 hours or more each week)
- Part-time paid work (under 30 hours each week)
- Full-time education at school, college or university
- Unemployed
- Permanently sick or disabled
- Fully retired from work
- Looking after the family or home
- Doing something else
- Prefer not to say