

Date: 5 March 2019

Re: Freedom of Information Request
Ref: 40- 2019

Thank you for your email dated 11th February 2019 requesting information regarding the Trust's Local Area Network (LAN) environment.

The information that you require is as follows:

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- **Support and Maintenance- e.g. switches, router, software etc**
 - **Managed- If this includes services than just LAN.**
1. **Contract Type: Managed or Maintenance**
Maintenance and Support
 2. **Existing Supplier: Who is the current supplier?**
ANS Ltd.
 3. **Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.**
ANS – approx. £47,188
 3. **Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.**

1200-1500

4. **Number of Sites:** The number of sites, where equipment is supported by each contract.

2

5. **Hardware Brand:** What is the hardware brand of the LAN equipment?

Cisco

6. **Contract Description:** Please provide me with a brief description of the overall contract.

Standard support contract 4hr onsite fix 24x7x365

7. **Contract Duration:** What is the duration of the contract is and can you please also include any extensions this may include.

Mixed initial 3 or 5 year contracts, extensions applied annually

8. **Contract Expiry Date:** When does the contract expire?

Various:
02/06/19
04/08/19

9. **Contract Review Date:** When will the organisation is planning to review the contract?

Review already underway

10. **Responsible Officer:** Contact details including name, job title, contact number and email address?

James Crowther
Head of IT Operations
0151 556 5555
jamescrowther@nhs.net

If the LAN maintenance is included in-house please include the following information:

1. **Hardware Brand: What is the hardware brand of the LAN equipment?**

Cisco

2. **Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.**

12-1500

3. **Number of Sites: Estimated/Actual number of sites the LAN covers.**

2 CCCA and CCCW

4. **Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?**

James Crowther
Head of IT Operations
0151 556 5555
jamescrowther@nhs.net

If the contract is managed by a 3rd party e.g. Can you please provide me with

N/A

1. **Existing Supplier: Who is the current supplier?**
2. **Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.**
3. **Number of Sites: Estimated/Actual number of sites the LAN covers.**
4. **Contract Type: Managed, Maintenance, Installation, Software**
5. **Hardware Brand: What is the hardware brand of the LAN equipment?**
6. **Contract Description: Please provide me with a brief description of the overall contract.**
7. **Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.**
8. **Contract Expiry Date: When does the contract expire?**
9. **Contract Review Date: When will the organisation is planning to review the contract?**

10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>