



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 19th January 2018

Re: Freedom of Information Request
Ref: 225- 2017

Thank you for your email dated 20th December 2017 requesting various information regarding incidents.

The information that you require is as follows:

- 1. Following the changes to NHS Protect in April 2017 do you still have access to an accredited local security management specialist?**

Yes

- a) **If yes are they directly employed / or support accessed as part of a contract?**

Directly employed

- b) **If no, how is your board assured of maintaining security standards?**

N/A

2. Please provide in the table below the for the financial years April 2014 – March 2015, April 2015 – March 2016 , April 2016 – March 2017, please note all non-physical assaults would include all incidents of aggression and violence that did not result in physical contact i.e. verbal , racial abuse etc.

Year	Total number of incidents reported in each year in your risk management system	Physical Assault as per NHS Protect definition and as would have been provided in previous annual submission.	Non-Physical Assault	Total Aggression and Violence Incidents = sum of column c & d	% of aggression and violence incidents in relation to total number of incidents = column e divided by column b x 100
April 2014 – March 2015	2371	1	17	18	0.8
April 2015 – March 2016	3142	2	18	20	0.6
April 2016 – March 2017	3355	2	35	37	1.1

3. For the physical assault numbers above please break down by the actual impact recorded for each incident in the table below, if your grading of actual impact is different to that defined below, please match to the nearest descriptor from your risk management system.

Year	Physical Assault Actual Impact	Number
April 2014 – March 2015	No Harm	
	Low Harm	1
	Moderate Harm	
	Severe Harm	
	Catastrophic Harm	
	Total:	1

Year	Physical Assault Actual Impact	Number
April 2015 – March 2016	No Harm	
	Low Harm	2
	Moderate Harm	
	Severe Harm	
	Catastrophic Harm	
	Total:	2

Year	Physical Assault Actual Impact	Number
April 2016 – March 2017	No Harm	
	Low Harm	2
	Moderate Harm	
	Severe Harm	
	Catastrophic Harm	
	Total:	2

4. For the physical assaults number above please indicate in the table below how many incidents were classified as serious and investigated in line with the NHS England Serious Incident Framework.

Year	Physical Assault - Serious Incidents
April 2014 – March 2015	0
April 2015 – March 2016	0
April 2016 – March 2017	0

5. For the physical assaults numbers detailed in table 2 please break down the number in the table below by the staff group.

Year	Staff Group	Number
April 2014 – March 2015	Healthcare assistants and other support staff	
	Nursing, Midwifery and Health Visiting staff	1
	Nursing Midwifery and Health Visiting learners	
	Total:	1

Year	Staff Group	Number
April 2015 – March 2016	Healthcare assistants and other support staff	
	Nursing, Midwifery and Health Visiting staff	2
	Nursing Midwifery and Health Visiting learners	
	Total:	2

Year	Staff Group	Number
April 2016 – March 2017	Healthcare assistants and other support staff	
	Nursing, Midwifery and Health Visiting staff	2
	Nursing Midwifery and Health Visiting learners	
	Total:	2

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>